

Thank You for Attending this **Results** Zoom Meeting Live Today and Library Content Soon Powered by YOU NET RESULTS **Continuing Anchor Financial Thinking Anchor Financial is a Process....** When Utilizing YOU TOOLS



You Net Results *Premier* Automotive Guide

Brian Gillis





#### About Brian Gillis...

- 25 Plus Years operating auto repair shops in Texas, Georgia and Colorado, multi unit stores
- Hired and Trained over 2000 staff members
- Budgeting and Profits Brian's Specialty
- Smooth as silk with customers
- Polished and Professional
- Seasoned Automotive Veteran
- Owner and Founder of YOU NET RESULTS





#### YOU TOOLS.. Confidence

## COACHING GROUPS BUILD CONFIDENT in Financial Areas for Auto Repair Shop Owners and Staff

- Define confidence in you own words
- What do you have to do to become a confident leader?
- What does each of your staff members need to do to become confident?



#### YOU TOOLS.. Why? Results Mantra

At **You Net Results**, we facilitate **coaching groups** for auto repair shop owners, so you <u>reach</u> a **turnaround point** where you <u>emerge</u> from the experience moving from a **business owner** to a **confident business leader** <u>eliminating</u> your **silent thieves**.

Reaching your turnaround point

**Emerging** from your **experience** 

**Eliminating** your *silent thieves* 

Reaching – Emerging – Eliminating



#### **Mastering Your Results** Powered by

YNR BIG THREE: 1: Counter 2: Staffing 3: Operations

#### Brian's Know-How and Experiential SIX

- 1. LD-YNR 0100 Leadership Process
- 2. MG-YNR 0200 Management Process
- 3. GM-YNR 0300 General Manager Process
- 4. FP-YNR 0400 Financial Process
- 5. DO-YNR 0500 Daily Operations Process
- 6. PP-YNR 0600 People Process



#### YOU TOOLS.. Silent Thief

How long are you going to let *Silent Thieves* rob your automotive repair shop? With **Poor**:

- > Leadership and Management Processes
- > Front Counter Processes \*How-to Manual
- ➤ People Staffing Processes \*Daily Operations
- > Financial Processes
- > Do YOU need to stop the theft of your future?
- ➤ Are YOU willing to do what it takes? If YOU don't fix the *silent theft* YOU might as well put the key under the door...and not come back tomorrow!





Many have discovered in the past...

- Anchor Financial Reporting can be a process!
- Anchor Financial Reporting can be <u>learned!</u>
- Anchor Financial Reporting can be <u>taught!</u>
- Anchor Financial Reporting can be "FUN"!
- Anchor Financial Reporting can be <u>systemic!</u>



#### YOU TOOLS

- Processes and Systems run your business...
   written or unwritten
- People run the Processes and Systems
- Making your business process and systems dependent - Not people dependent - Is the major objective of the Manager



#### What are? Anchor Financial YOU TOOLS

- They are built for YOUR NET RESULTS
- Designed to help YOU be in Process
- TAP Turnaround Point Book...Gary Gunn's Voice in Print and Audio
- Moving from business owner to business manager (BO to BM)
- Anchor Financial Silver Bullets do not exist



#### YOU TOOLS

- YOUR Monthly Reporting Template
- Filled out manually by YOU the owner
- It is **not** automated for several reason
- > You need to know how-to find all the numbers
- > Answer any questions from others
- Never say I don't know because I did not do this report myself



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#### YOU TOOLS



It's easy to build Your TEN Anchor Financial Process but it's easy not to!

**How-to build** Your **TEN** Anchor Financial Process 6 Steps

- 1. Thinking 2. Words 3. Action
- 4. Habits 5. Perseverance 6. Attainment





#### YOU TOOLS TEN Anchor Financial Tools Connecting the DOTS

- 1. Your P&L
- 2. Your Balance Sheet
- 3. Your POS Reports
- 4. Snapshot Spreadsheet
- 5. Budgeting for Profit Spreadsheet
- 6. Trending Spreadsheet
- 7. Your Bank Statements
- 8. Anchor Financial Report (MTD & Monthly)
- 9. ScoreCARD
- 10. Financial Now When Exit Recipes

LD-YNR – 0119 – SOP - Now Recipe

LD-YNR – 0120 – SOP – When Recipe

LD-YNR – 0121 – SOP – Exit Recipe



## 1

#### YOU **TOOLS.. Agenda for 10.12.21**

## Brian's Know-How and Experiential SOP Review and Update and Formation

- 2021 Version of Monthly Reporting Template (Excel)
- 2021 Version of Financial Reporting Format (Word)
- Most Current Month 2021 Anchor Report Review using SOP 407
- 0407-SOP-Overall Anchor Financial Report
- 0407-1-SOP Sawtooth Page YTD and Monthly
- 0407-2-SOP Summary of Cost Page 6 YTD and Monthly Page 16
   Page 6 One Things Exercise
- 0407-2-1-SOP-Anchor Low Hanging Fruit Exercise Template\_YNR
- 0407-3-SOP Financial YOUTOOLS Review (covered 6.8.21)
- 0407-4-SOP Collateral Damage & Repair & Consequences (covered 7.13.21)
- Show and Share Anchor Library Documents to Download



#### YOU **TOOLS.. Agenda for 10.12.21**



Brian's Know-How and Experiential
SOP Review and Update and Formation

- 30k GP \$ challenge to increase during the last 6 months of 2021
- 0402-SOP Budgeting for Profit Spreadsheet (How-to use it)
- 0403-SOP Snapshot
- 0404-SOP Trending Tool
- 0407-5-SOP-Would you pay 50K for a Technician?
- 0407-6-SOP-Career Path for Service Advisor
- 0410-SOP-ScoreCARD how-to





- 30k GP \$ challenge to increase during the last 6 months of 2021
- As we talked about the 30k Challenge is to increase by 30k during the last 6 months your GP dollars without raising prices. Then share 25% or more with your team. Involve your team in the ways this can be accomplished.
- Plus see attached file for the 50k SOP 407-5, fill out your strategies, and be ready to present your completed SOP 9/14 during our Anchor Meeting.
- 30k Challenge and 50k (SOP 407-5) Technician recruiting plan.
- Let's BLOW Brian away with our collective 50k SOP.













Tip Toe Bandit



**Sneaky Pete** 





Member#	First Name	Last Name
1	Jim	Ryckman
2	Charlie	Rindom
3	Charlie	Rindom
4	Randy	Rindom
5	Joe	Nelson
6	Leon and Rose	Kropf
7	Aaron	Roehl
	Nikki	Gilster
8	Pickens	Brian
9	Joe	Evans
10	Andy and Julie	Arndt
11	Jerry	Kaminski
12	Ashlan	Kaplin
13	Jeff	Strausser
14	Keith & Linda	Knowlton
15	Robert	Henderson
	Barabara	Henderson
	Heather	Thynes-Woodruff
16		
17	Jae	Malinowski
18	Scott	Johnson
19		
20	Lance	Sunderlin
21	Chris	Gorzsas
22	Kevin & Sara	Craddock
23	Kevin & Sara	Craddock
24		
25	Brian & Grace	Beatty
26	Brian & Grace	Beatty
	Tina	
12	Chris	Goodson
13	CHIIS	GOOGSOII



#### YOU TOOLS.. Agenda for 12.8.20

 0409–SOP-A Methodical Set of Questions - FINANCIAL STATEMENT ANALYSIS - Questions to ask and Observations to make

#### **Gap Calculation**

•	Write down your	average	month	ly net <sub>l</sub>	profit 1	for the	last
	12 months.	\$_		7 7			

Write down what you want your average net income to be.

\$\_\_\_\_\_

The gap between where you are and where you want to be is.

\$\_\_\_\_\_

 You're paying a cost of \$\_\_\_\_\_ every month you don't solve this problem.



#### YOU TOOLS.. Agenda for 12.8.20

 0409–SOP-A Methodical Set of Questions - FINANCIAL STATEMENT ANALYSIS - Questions to ask and Observations to make

#### **Gap Calculation**

•	Write down yo	our average	monthly	y net pro	fit for t	he last
	12 months.	\$				

Write down what you want your average net income to be.

```
$_____
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The gap between where you are and where you want to be is.

```
$_____
```

You're paying a cost of \$\_\_\_\_\_ every month you don't solve this problem. How do you fix this?



#### YOU **TOOLS.. Agenda for 1.12.21**

 0409–SOP-A Methodical Set of Questions - FINANCIAL STATEMENT ANALYSIS - Questions to ask and Observations to make

#### **Gap Calculation** Review on 1.12.21

- Write down your average monthly net profit for the last
   12 months.
- Write down what you want your average net income to be.

\$\_\_\_\_\_

The gap between where you are and where you want to be is.

\$\_\_\_\_\_

You're paying a cost of \$\_\_\_\_\_ every month you don't solve this problem. How do you fix this?

#### YOU NET RESULTS

- Page by Page CONTENTS OF THE COMPOSITE
- 1 Sales & Grosses YTD Part 1 << show 6.9.20</li>
- 2 Sales & Grosses YTD Part 2 << show 6.9.20</li>
- 3 Personnel Expenses YTD << show 6.9.20</li>
- 4 Operating Expenses YTD << show 6.9.20</li>
- 5 Fixed & Occupancy Exp. YTD << show 6.9.20</li>
- 6 Summary of Costs YTD << show 6.9.20</li>
- 7 Year to Year Comparison
- 7A Year to Year Comparison Part 2
- 8 Supplemental Statistics YTD
- 9 Turnover Analysis
- 10 Sawtooth Graph YTD << show 6.9.20</li>
- 11 Sales & Grosses Month Part 1 << show 6.9.20</li>
- 12 Sales & Grosses Month Part 2 << show 6.9.20</li>
- 13 Personnel Expenses Month << show 6.9.20</li>
- 14 Operating Expenses Month << show 6.9.20</li>
- 15 Fixed & Occupancy Exp. Month << show 6.9.20</li>
- 16 Summary of Costs Month << show 6.9.20</li>
- 17 Month to Month Comparison
- 18 Supplemental Statistics Month
- 19 Sawtooth Graph Month << show 6.9.20</li>



- · YOU TOOLS
- Monthly Reporting Format (Word Doc)
- This explains and defines what goes where on the Financial reporting Template line-by-line



#### YOU NET RESULTS FULL CIRCLE

**Updated on February 21, 2020** 



Anchor your success



Count your dollars!

#### **INSTRUCTIONS FOR AN ANCHOR Financial Reporting MEMBER**

We welcome you as a member of YOU NET RESULTS FULL CIRCLE.

YOU NET RESULTS asks you, as the designated member, to read and understand this FINANCIAL REPORTING FORMAT manual and monthly reporting form.

Please bring this manual with you to all meetings and webinars.

Each month you should make a copy of the FINANCIAL REPORTING FORM in this manual (see back of manual).

Please input your data as outlined in this manual onto the FINANCIAL REPORTING FORM then FAX or E-MAIL to Crissy Beth Houston. \*\*\*\*See email address on the reporting form last page.



Please report all information on a calendar year basis with the beginning month January.

Please report in whole dollars. Please do not show pennies, except for labor rates.

Use on decimal place when reporting personnel counts.

A clear definition of the words is important.

A "SALE" occurs when a customer receives something of value in return for payment or a promise of payment. Each Sales Account must have a linked COST OF SALES Account. This record the acquisition cost of what was sold:

An "Expense" represents the amounts paid out or accrued to enable the selling process to take place.



Please have FINANCIAL REPORTING FORMS INTO YOU NET RESULTS Houston no later than the 15<sup>th</sup> day of the following month. The 25th of the month is the cut off date.

Each member will receive 1 (one) composite per month. Any additional copies will be at a cost of \$25.00 each.

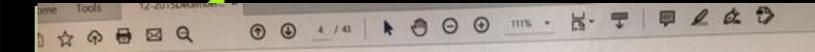
The turnaround time for YOU NET RESULTS to have the PDF version of the COMPOSITES emailed out in 3-4 working days.

Most important is ACCURATE and ON TIME reporting.

We recommend that you change your chart of account to match your reporting form.



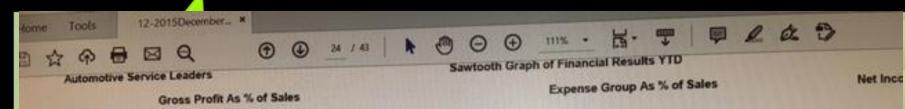
- Full Circle Monthly Financial Report
- 19 page PDF Report
- Front half of the report is Year to Date
- Back half of the report is the Current Month
- Vertical Gray Bar what they signify
- Horizontal Gray Bar what they signify



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COMPANY NUMBER	19.0	19-A	lates And G	9	19-C	3		Group Average	4-U R.H.	4 MG R. H.	11.12 S.C.	4E R.H.	14 S.J.	AA R.H.	12 R. H.
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.94	91/28/2016 0		460200		umamas :	energens.	01/28/2016		01/21/2016	01/21/2016	01/29/2010	01/21/201/	01/28/201	6 01/21/201	E-DISCOULTE
1 Date Received	91/28/2016 0	15/25/2016 0	11/1W2016 0	SPLINTS AND A	S.R.S.B.S.B.S.B.	Difference in	2112012111			4131610	***	642,036	256,189	604,395	625,853
3	1.051.291	912,706	1.079.829	741.677	646,647	385,432	670,473	699,637	658,140	855,554	461,493 5,855	99,268	594	80,496	MA
3 Customer Labor Seles	23.597	22,551	36,747	21,739	18,191	15,993	16,770	38,828	67,459	95,493	179,710	180,078	91.456	192,209	200,36
& Cost Later Contro Sales 5. Customer Later Cost	338,393	295.558	325,146	206.513	312,669	131,379	250,074	226,420	205,757	262,509	275,928	362,690	164,139	331,686	425,47
	691,301	594.637	717,936	513,425	515,787	241,060	403,621	437,163	384,924	497,672		56.49%	64.07%	54.00%	67,981
6 Gross Profit	85.76%	65.15%	66.40%	69.22%	60.91%	62.06%	60.20%	62.12%	58.49%	58.17%	59.79%	56.4976	24.44.14	20000	100000
7 Percentage of Sales	1000000			0.000						-	10.000	: NA	N/A	N/A	13,572
9 Subject Labor Seize	32.613	84,770	10.731	23.916	18,366	37,899	1,465	25,241	NA	N/A	3,838	NA	NA	MAIA	NIA
9 Subjet Labor Selen 10 Sub. Cabor Contra Sales	N/A	NIA	NA	4	NA	NIA	20	12.	NA	N/A	NA		NA	NAM.	7,562
11 Subset Labor Cost	15,980	37.300	6.552	14.905	10.044	7,854	677	11,595	NA	N/A	3,392	NOA.	NA	NA	6,010
12 Gross Profit	16.633	47,380	4.179	9.007	8,522	30,045	768	13,643	N/A.	NIA	446	NIA.	NA	NOW.	44.201
13 Percentage of Sales	51,00%	55.89%	38.94%	37.66%	45.31%	79.28%	52.42%	46.27%	MASA.	NA	11.62%	7905	- Pain	- Children	44.44
14		-								and the			256,100	604,395	639.42
15 Tutal Labor Sales	1.083.904	997,476	1,090,560	P65,593	865,213	426,331	671,935	715,863	658,140	855,554	465,331	642,036		80.498	NIA
16 Total Labor Contra Suize	23,597	22,551	36.747	21,743	18,191	15,993	16,796	38,830	67,459	95,493	5,855	99,268	394	192,209	207.94
17 Total Labor Costs	352,373	532,908	331,698	221,418	322,913	139,233	250,751	233,674	205,757	262,389	183,102	180,078	91,456	331,688	431,48
18 Gross Profit	797,934	642,017	722,115	522,432	524,109	271,105	404,389	445,933	384,924	497,672	276,374	362,600	164,139	54.88%	67,48%
19 Percentage of Sales	65.34%	64,36%	66.22%	66.24%	60.58%	63.59%	60,18%	61.96%	58.45%	58.17%	59,39%	66.49%	64.07%	14	200
20 Busking of % of Sales	4	- 6	3	1		4	9	7.0	11	43	10	13		34	
71								0.00000000	220020			Canada and	100 000	555,019	817,988
22. Parts Shop Sales.	944,534	808,396	835,049	496,902	794,363	417,888	685,970	659,079	685,413	814,046	438,223	630,948	294,335		N/A
23 Parts Step Contra Save	23,597	22,551	36,747	11,244	15,191	14,004	16,777	37,868	107,450	95,493	5,745	99,268	594	255,714	460,916
24 Parts Shop Crest	344,279	307,632	313,815	252,535	296,225	186,264	312,667	265,005	296,539	342,194	223,968	240,112	140,192	218.807	357,072
25 Gross Profit	579,658	479,213	484,487	233,153	477,547	217,620	356,300	338,919	321,615	376,359	200,510	290,568	50.13%		43.65%
26 Percentage of Sieles	61.05%	59,16%	58.02%	46.92%	60,17%	52.08%	51.94%	50.62%	46.92%	46.23%	47.58%	45,42%	10.13%	39.42%	43,00%
57 53 Macelaneous Sales	N/A	1918	1978	NA	1614	5,161	1,454	16,126	NIA	NIA	16.627	2006	NO.	NIA	41,253
54 Total Max. Contra Sales.	H/A	SGA.	N/A	NIS	100	TUA:	76%	N/A	MAIA.	NAM.	N/A	5418	NAGA	PAIGE.	MIN
M. Macelaneous Cost	NA.	9694	N/A	NIA	FM/A	1,356	1,494	4,328	NA.	N/A	12,022	MAIA.	BANA.	NW	2,450
56 Gross Petiti	N/A	360A:	1904	804	NO.	3,805	(29)	11,798	9434.	N/A	4,605	MANA.	N/A	N/A	38,503
57 Percentage of Sales 33	NA	NA	NA	No.	N/A	73.73%	-1.37%	48.53%	NAM.	NA	27.70%	NAIA.	N/A	NIA	94,00%
34 Total Parts Sales	944,534	6 869,394	835,049	495,932	794,365	623,049	867,434	(613,686)	685,413	814,046	454,850	638,948	294,335	555,019	859,241
35 Your Plats Corks Gares	23,597	22,551	36,747	11,244	16,191	14,004	16,777	27,859	67,450	95,493	5,745	99,268	594	80,498	MIA
36 Total Parts Cost	244,27				296,225	187,620	354,371	284,242	296,339	342,194	235,990	249,112	146,192	255,714	#63,366
37 Gross Profit	676,65				477,947	221,425	364,286	342,290	321,615	376,369	213,115	290,568	147,549	218,807	295,875
36 Perceotage of Sales	61,051			46,32%	60,17%	52.34%	51,83%	59,76%	46.52%	46.23%	46.85%	45.48%	50.13%	39.42%	46.07%
35 Hanking of % of Sales	100	3.	- 4		2	6	6	6/7		11	70	13	400	14	12

Sample Page 1

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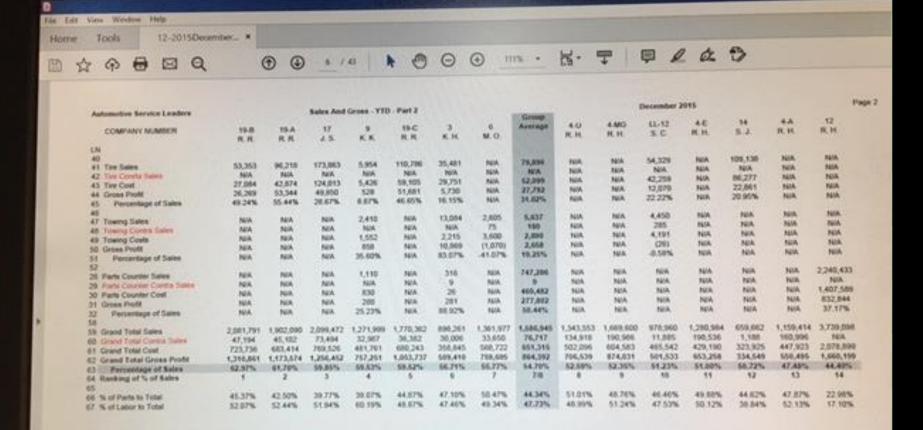


Book Or	10	Labor		Parts		Total		Personne	1	Operating	9	Fixed		Total
Rank		Labor	MBR #	ranto	MBR#	10000	MBR #		MBR#		MBR#	7.0	MBR #	
10	MBR#	68.24%	19-B	61.05%	19-B	62.97%	14	17.80%	19-A	9.15%	12	4.46%	12	36.69%
1	12	67.48%	19-C	60.17%	19-A	61.70%	12	21.95%	LL-12	9.60%	LL-12	5.01%	14	37.15%
2	17	66.22%	19-A	59.16%	17	59.85%	6	22.50%	9	9.62%	14	5.02%	19-A	38.88%
3	19-B	65.31%	17	58.02%	9	59.53%	19-C	22.67%	12	10.28%	19-A	6.54%	LL-12	39.99%
4 8	19-A	64.36%	3	52.34%	19-C	59.52%	19-A	23.20%	17	10.82%	4-A	6.65%	19-B	44.99%
10000	14	64.07%	6	51.83%	3	56.71%	19-B	23.22%	19-C	11.01%	17	6.83%	9	45.56%
6	3	63.59%	14	50.13%	6	55.77%	4-U	23.93%	19-B	13.11%	9	7.81%	19-C	46.15%
	19-C	60.58%	4-U	46.92%	4-U	52.59%	4-A	24.50%	4-MG	13.39%	4-E	8.08%	4-A	47.00%
8	6	60.18%		46.92%	4-MG	52.35%	3	24.60%	3	14.13%	19-B	8.65%	4-U	48.10%
10	LL-12	59.39%	LL-12	46.85%	LL-12	51.23%	4-MG	25.09%	14	14.32%	4-U	8.77%	6	48.98%
11	4-0	58.49%	4-MG	46.23%	4-E	51.00%	LL-12	25.38%	4-U	15.41%	6	9.76%	3	49.84%
200	4-MG	58.17%	12	46.07%		50.72%	4-E	26.55%	4-A	15.86%	3	11.11%	17	50.92%
12		56.49%	4-E	45.48%	4-A	47.48%	9	28.12%		16.72%	4-MG	12.46%	4-MG	50.95%
13	4-E		, , , , , , , , , , , , , , , , , , ,											
14	4-A	54.88%	4-A	39.42%	12	44.40%	17	33.27%		17.11%	19-C	12.47%	4-E	51.74%
AVG		61.96%		50.76%		54.70%		24.48%		12.90%		8.12%		45.50%

Sample Page 10 Sawtooth







Sample Vertical and Horizontal Gray Bars



- Ending Slide of Anchor Financial
- Other slides are below





#### YOU TOOLS

- Anchor Monthly Reporting (aka Composite)
- Your Monthly P & L / Balance Sheet
- Sawtooth Page
- Financial Statement Analysis Questions to ask and Observations to make
- 2014 / 2015 / 2016 / In Review Spreadsheet



 Past Composite Reports Year End from: 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015



- YNR Anchor Financial Forum this YNR Anchor Financial Forum is for Anchor Financial Members!
- We will discuss and educate ourselves on the following topics this will be done to enhance the value of the Group and the Anchor Financial Reports 52 Tuesdays per year.
- Simply put: Three times per year is just not enough I feel that MORE is BETTER!
- Please attend to make this Forum COME ALIVE! Items up for discussion will be: 1. YNR Monthly Financial Reports 2. YNR Budgeting for Profit Spreadsheet 3. ASL SNAPSHOT Daily P&L Spreadsheet



#### **Anchor Financial Reports**

- 1. Current Composite(link)
- 2. Composite Analysis Workbook 2003(link)
- 3. A Composite Analysis How to use Manual(link)
- 4. Composite Budget Template Workshop Sample(link)
- 5. Daily SNAPSHOT P & L WS Sample(link)



#### Agenda for Forum by Forum

- 1. Current Composite Analysis Workbook
- 2. Budgeting for Profit Spreadsheet Composite Analysis Workbook
- 3. Daily SNAPSHOT P&L Composite Analysis Workbook
- 4. Current Composite Analysis Workbook
- 5. Budgeting for Profit Spreadsheet Composite Analysis Workbook
- 6. Daily SNAPSHOT P&L Composite Analysis Workbook





